

Teller I

ESSA Bank & Trust has an immediate opening for a Bank Teller in our Wilkes Barre, PA branch. We are looking for a friendly, enthusiastic person who has cash handling experience and great customer service skills.

Basic Qualifications

Education/Training: A high school diploma or equivalent with an emphasis in a business or accounting curriculum.

Skill(s): Moderate reading, writing, and grammar skills; proficient analytical and mathematics skills; proficient communicative and interpersonal relations skills; proficient eye-hand coordination; ability to operate various office machines; ability to lift approximately twenty (20) lbs. of coin; visual and auditory skills.

Experience: None required.

General Responsibilities

Responsible for performing a variety of duties to support the paying and receiving function of the branch office; identifying and acting on referral opportunities; coordinating work within the office, as well as with other departments; reporting pertinent information to the immediate supervisor; responding to inquiries or requests for information; following the established ESSA Customer Service Policy.

Essential Duties

1. Maintains an approved level of cash, i.e., orders supply of cash to meet daily needs; counts incoming cash and prepares cash for shipment; turns in excess and mutilated cash; represents our "front-line" commitment to meeting customers' needs with our products and services and translating this commitment into sales opportunities.
2. Performs a variety of duties to support the paying and receiving function of the assigned branch office of which the following are illustrative:
 - a. Accepts deposits of various account types.
 - b. Cashes checks within approved authority and operating policy; verifies signature(s) and checks customer balances.
 - c. Sells Officer Checks and Temporary Vault Cards.
 - d. Accepts loan payments, and other related payments.
 - e. Processes night deposits, courier deposits, and mail deposits.
 - f. Greets and serves customers in a friendly and courteous manner.
 - g. Maintains an awareness of new business opportunities with customers; actively refers customers to appropriate customer service personnel or other business partners.
 - h. Receives and pays out money; maintains records of money and negotiable instruments involved in various Bank transactions.
 - i. Prepares daily settlement and proof of cash transactions; balances cash drawer accurately and efficiently daily, ensuring cash is kept within cash limits as established by Bank policy.

- j. Prepares daily work for end of day processing.
- k. Prepares reports relating to the function, e.g., currency transaction, BSA reports, etc.
- l. Places holds on accounts for uncollected funds.
- m. Counts, proves, and packages currency and coin.
- n. Accepts bonds, checks, and other negotiable instruments for collection, exchange, and distribution of payment.
- o. Maintains supplies and an awareness of supply inventory control.
- p. Learns and maintains a general knowledge of all ESSA products and services.
- q. Completes all required compliance and mandatory training on an annual basis.

3. Coordinates specific work tasks with other personnel within the department as well as with other departments to ensure the smooth and efficient flow of information.

4. Abides by the current laws and organizational policies and procedures designed and implemented to promote an environment which is free of harassment and other forms of illegal discriminatory behavior in the workplace.

5. Cooperates with, participates in, and supports the adherence to all internal policies, procedures, and practices in support of risk management and overall safety and soundness and the Bank's compliance with all regulatory requirements, e.g. Community Reinvestment Act (CRA), Bank Secrecy Act (BSA), Equal Credit Opportunity Act, etc.

6. Reports pertinent information to the immediate supervisor as requested, or according to an established schedule; compiles information as necessary or as directed and provides data to appropriate Bank personnel.

7. Responds to inquiries relating to his/her area, or to requests from customers, other Bank personnel, etc., within given time frames and within established policy

Benefits:

We offer a competitive pay structure and comprehensive benefits package that includes:

- Medical
- Dental
- Vision
- 401k with Company Match
- Life Insurance

Equal Opportunity Employer—minorities/females/veterans/individuals with disabilities/sexual orientation/gender identity

ESSA Bancorp, Inc. is the holding company for its wholly owned subsidiary, ESSA Bank & Trust, which was formed in 1916. Headquartered in Stroudsburg, Pennsylvania, the company has total assets of \$1.8 billion and has 22 community offices throughout the Greater Pocono, Lehigh Valley, Scranton/Wilkes-Barre and suburban Philadelphia areas. ESSA offers a full range of commercial and retail financial services as well as insurance, investment, and trust solutions. ESSA Bancorp Inc. stock trades on the NASDAQ Global Market (SM) under the symbol "ESSA."